Rancho Santiago Community College District

BOARD SAFETY & SECURITY COMMITTEE MEETING Wednesday, October 15, 2014

2323 North Broadway, #114 Santa Ana, California

District Mission

The mission of the Rancho Santiago Community College District is to provide quality educational programs and services that address the needs of our diverse students and communities.

The mission of Santa Ana College is to be a leader and partner in meeting the intellectual, cultural, technological, and workforce development needs of our diverse community. Santa Ana College provides access and equity in a dynamic learning environment that prepares students for transfer, careers and lifelong intellectual pursuit in a global community.

Santiago Canyon College is an innovative learning community dedicated to intellectual and personal growth. Our purpose is to foster student success and to help students achieve these core outcomes: to learn, to act, to communicate and to think critically. We are committed to maintaining standards of excellence and providing accessible, transferable, and engaging education to a diverse community.

Americans with Disabilities Acts (ADA)

It is the intention of the Rancho Santiago Community College District to comply with the Americans with Disabilities Acts (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance, the Rancho Santiago Community College District will attempt to accommodate you in every reasonable manner. Please contact the executive assistant to the board of trustees at 2323 N. Broadway, Suite 410-2, Santa Ana, California, 714-480-7452, on the Monday prior to the meeting to inform us of your particular needs so that appropriate accommodations may be made.

A G E N D A

1.0 PROCEDURAL MATTERS

<u>5 p.m.</u>

- 1.1 Call to Order
- 1.2 Pledge of Allegiance to the United States Flag
- 1.3 Public Comment

At this time, members of the public have the opportunity to address the board of trustees on any item within the subject matter jurisdiction of the board. Members of the community and employees wishing to address the board of trustees are asked to complete a "Public Comment" form and submit it to the board's executive assistant prior to the start of open session. Completion of the information on the form is voluntary. Each speaker may speak up to three minutes; however, the president of the board may, in the exercise of discretion, extend additional time to a speaker if warranted, or expand or limit the number of individuals to be recognized for discussion on a particular matter.

Please note that the board cannot take action on any items not on the agenda, with certain exceptions as outlined in the Brown Act. Matters brought before the board that are not on the agenda may, at the board's discretion, be referred to staff or placed on the next agenda for board consideration.

2.0 GENERAL

- 2.1 Review of RSCCD Safety and Security and P. Walters' Recommendations/Discussion
- 2.2 Review of Active Shooter Exercise-Outcomes/Recommendations
- 2.3 Review of Safety Equipment
- 2.4 Review of Infrastructure Safety Concerns
- 2.5 Discussion of Budget for Necessary Public Safety Expenses

2.0 GENERAL – (cont.)

- 2.6 Review of Short Term Goals
- 2.7 Report from Chancellor on Public Safety Task Force

3.0 ADJOURNMENT



RSCCD

Public Safety Task Force

District Safety and Security Recommendations

Public Safety Task Force

- September 2013 the Chancellor created a Public Safety Task Force (PSTF)
- The purpose of the Task Force is to make recommendations as to how the district and colleges can improve on current practices and increase the level of preparation for "extreme threats to public safety, such as the intrusion of a shooter at one of our facilities".

Public Safety Task Force (PSTF)

Membership -

- Alistair Winter Interim Director Safety & Security (Chair PSTF).
- Paul Walters Consultant (Retired Chief of Santa Ana Police Department;
- Dr. Mike Collins Vice President of Administrative Services SAC;
- Steve Kawa Vice President of Administrative Services SCC;
- Sylvia LeTourneau Assistant Vice Chancellor of Information Technology Service;
- Andy Gonis Faculty member from SAC;
- Beth Hoffman Faculty member from SCC;
- Mike Ediss and Ray Stowell CSEA representatives;
- Both Associated Student Governments were contacted for student representatives, but no one was appointed.

Public Safety Task Force (PSTF)

• Timeline -

- o September 20th initial meeting with Paul Walters and Chancellor.
- September 23rd first meeting with Paul Walters to discuss terms of reference and schedule.
- o November 4th first meeting of the PSTF. Discussion around timelines, terms of reference, and the proposed solutions.
- November to January Research into possible solutions; meetings with Public Safety depts at Mt SAC and Biola University; telephone conversations with Public Safety Personnel at other various institutions.
- February Two meetings with Paul Walters regarding final report and recommendations.
- o March 7th Presentation of recommendations to Chancellor.
- March 17th Presentation of recommendations to PSTF.
- March April Costing of recommendations and implementation planning.

U.S. Department of Justice

- National Center for Campus Public Safety
- University of Vermont is intended to foster collaboration among campus public safety directors
- The national center will be a "one stop shop" for campus public safety
- There will be training and technical assistance online and at the center

Challenges

 By their very nature, college campuses are designed to be open and accessible to all

 The safety of more than 40,000 students is entrusted to campus public safety

Research

- Texas State University School of Criminal Justice, Key Research Findings 2000-2010 by J. Peter Blair, PhD and M. Hunter Martindale.
- 84 Active Shooter Events (ASEs) occurred between 2000 and 2010.
 (Since 2010, there have been 40 additional ASEs)
- Active Shooter Events from 2000-2012 by J. Peter Blair, PH.D., M. Hunter Martaindale, M.S., and Terry Nichols, M.S.
- Between 2000 and 2008 1 ASE every other month,
- Between 2009 and 2012 increased to 1 per month (nearly 16 per year);
- The high rate continued in 2013 -- there were 15 incidents last year.
- The median response time for law enforcement was 3 minutes, and the median response time for solo officers was 2 minutes. The median number of people shot per event was 5, not including the shooter.
- Of the 51% of incidents that were still going when law enforcement arrived, 40% of the attackers either died by suicide or surrendered to police. In the other cases (60%), police officers used force to stop the attackers, most often with firearms.

Tactics

- In past events, such as the 1999 shootings at Columbine High School, police would remain outside a building until a trained SWAT (Special Weapons and Tactics) team arrived on the scene
- A single officer on the scene needs to intervene in an attack, knowing that body counts can rise in an active shooting event with every passing second

On the Clock

- Today the shooter knows that he's on the clock, he knows police are coming for him, they're going to stop him
- He has only a short window to do as much damage as he can

2013 Arapahoe High School shooting

- The suspect was heavily armed, with ammunition, a knife and three explosives
- Gunman, stopped firing on others and turned his weapon on himself. Pierson (shooter) killed himself less than 1 minute, 20 seconds after entering the school
- This was only possible because the armed police officers are assigned permanently to the campus on a full time basis

Time

- Time from the beginning of the shooting incident until resolution by a police officer
- This is one of the most important aspects
- To minimize the deadly impact an active shooter can have on the student and staff safety

RSCCD Safety Officers

- District safety officers are unarmed non-sworn personnel and do not possess peace officer status or police authority
- District safety officers may make private citizen's arrests pursuant to section 837 of the penal code

Recommendation 1: Structure of Safety & Security

- What was the best type of officer to meet the needs in the events of an extreme emergency?
- A full time regular police officer could cost anywhere from \$140,000 - \$170,000 per year, this is excluding police vehicles, equipment and supervision
- Private firm to provide armed guard security services and a contract for services for our campuses
- Hybrid department where officers who were selected and suitably qualified would be given specialized training and firearms.
- Recommendation: Transition from current unarmed public safety to a hybrid armed non sworn department.

Recommendation 2: Joint Training and Exercises

- Joint training plays a significant part in preparing for the possibility of an emergency situation on campus
- Local law enforcement agencies should be encouraged to use the vast resources of the campuses such as classrooms and space for drills.
- Recommendation: Establish close working relationships with local police departments in Santa Ana and Orange by training together whenever possible.
- Implementation Active Shooter Training scheduled at SAC for August 15th with Santa Ana Police. We have been reaching out to Orange Police Department to organize similar training.

Recommendation 3: Additional Officers and Supervisory Coverage

- The officers at SAC operate on a twenty four hour seven days a week basis, providing coverage to the whole District on the graveyard shift;
- SCC operates from 7 am to 11 pm providing coverage seven days a week for 16 hours a day;
- As SCC has expanded, with new buildings, many sporting events, and increases in the number of students there is need for twenty four hour seven days a week coverage at SCC and a dispatcher to assist officers during school hours.
- Currently, Lieutenants are the only managerial posts on campuses. They are on call 24/7. Administrative support for the Lieutenants is necessary and also additional supervisory coverage for officers is required.
- Recommendation: Recruit additional officers to provide graveyard coverage at SCC; Recruit a Dispatcher for SCC; Create supervisory positions to support Lieutenants in their roles and recruit accordingly.

Recommendation 4: Environmental Safety and Emergency Services position

- One of the key aspects in preparing for an extreme emergency is training and drills
- The Environmental Safety and Emergency Services position was responsible for preparing Emergency Plans, facilitating training and drills for the District.
- Recommendation: Recruit a part-time Environmental Safety and Emergency Services position.

Recommendation 5: Community Policing

- Safety and Security need to be accessible and visible, making sure they interact with the campus community in a pro active way not just reactive
- Use a community policing style which aims at working closely with the staff and students seeking to address their concerns and problems.
- Recommendation: Formalize training in Community Policing for Safety and Security Department.
- Full time officers were trained in Community Policing methods at recent training day. Part time officer training scheduled for August. This training will be the first of more regular training for the officers.

Recommendation 6: Written Policies and Formal Agreements

- Coordination must occur through regular meetings, joint trainings, and exercises
- Participating in these activities prepares personnel for critical incidents and builds lasting relationships
- Strong relationships lead to better communication and effective response to critical incidents
- Recommendation: Memorandum of Understanding (MOU) and Mutual Aid to be developed with both local police agencies (SAPD and OPD) for planning, training and responding to a need for local law enforcement services on RSCCD property.
- Discussions have been held with Santa Ana Police regarding formalizing and improving our understanding, in regard to training and cooperation. Future discussions planned with Orange Police.

Recommendation 7: Interoperability

- During a critical incident such as a school shooting direct communications between police agencies and the college staff becomes extremely vital to the overall success of the response
- Interoperability is defined as public safety agencies being able to talk across disciplines and jurisdictions via radio communications systems, exchanging voice and data with one another on demand, in real-time.
- Recommendation: The Director of RSCCD Security should work with local Police Chiefs to gain access to their existing 800 MHz radios systems in the event of a shooting on campus or an emergency.
- To be discussed with Santa Ana and Orange Police Department at our next meeting.

Recommendation 8: Media and Public Relations

- Unprepared colleges can be easily overwhelmed by intense media attention
- It is important that local and campus law enforcement work together and utilize the skills of PIOs
- Recommendation: Establish a close working relationship with the PIO's of both SAPD and OPD. Develop a marketing plan for the administrators, faculty and students to be aware of what to do in case of an emergency such as an Active Shooter.
- This issue is to be further discussed with both local police departments.

Recommendation 9: Mass Communication

- Currently four separate systems: AlertU, BerBee, 'in house' designed email system and public address system
- Technology has advanced significantly in the area of mass communication and there are numerous single sign on platforms which with one click can send messages to cell phones, email, social media, leave voice mails, and also update all our web sites
- Recommendation: Purchase a single sign on mass communication platform to use in the event of an extreme emergency. Also make it an 'opt out' system so that all the campus community is automatically signed up when registration takes place.
- Emergency communication software purchased and implementation has commenced; we are working with ITS to enable this. The software should be in place and operating for Fall semester 2014.

Recommendation 10: Coordination Plans

- Protecting colleges and universities is different than traditional businesses or residences, because there is a public safety department located on campus
- Coordination, training, and established working policies are more important than ever
- Local law enforcement and campus public safety should coordinate in developing, reviewing, and implementing emergency response and business continuity plans.
- Recommended: RSCCD campus Safety & Security and local police from Santa Ana and Orange must coordinate with each other in order to be prepared to respond to critical incidents such as an Active Shooter.
- First draft for an active shooter plan has been written. Active Shooter training scheduled at SAC for August 15th to test responsiveness of Safety & Security officers. Meeting arranged with Orange Police to organize something similar for SCC.

Recommendation 11:

Orange County Police Chiefs and Sheriff's Association

- Forum to establish relations, be kept abreast of the issues in Orange County facing law enforcement
- Become involved in training opportunities and various task forces and committees that address crime, terrorism risks and latest public safety trends in Orange County.
- Recommendation: The Director of Security for RSCCD become an associate member of the OC Chiefs and Sheriffs Association.
- Chief Walters is contacting the association in regard to membership for the Director Safety & Security position. Awaiting invitation from the Association.

Implementation Timeline

Year One Implementation plans and estimated costs:

| | | # of Positions | One time - Conversion costs per position (includes training and equipment) | One time conversion costs Total | Ongoing costs - Annual training cost per position | Ongoing Costs total per year | Year one Total |
|------------|--|----------------|--|---------------------------------------|---|------------------------------------|-------------------|
| Step one - | Supervisory positions to be trained and converted to hybrid, armed non-sworn. Director, 2 Lieutenants working day shift at SAC and SCC, 3 Sergeants working swing shift at SAC, SCC and CEC. | 6 | \$2,950 | \$17,700 | \$2,000 | 12000 | \$29,700 |
| Step two - | Select and train officer (from current pool of officers). 4 officers day shift; 2 at SAC and 2 at SCC; 4 Officers swing shift; 2 at SAC and 2 at SCC, 1 officer day shift at CEC and 1 officer day shift at OEC. | 10 | \$2,950 | \$29,500 | \$2,000 | 20000 | \$49,500 |
| | Totals | | | \$47,200 | | \$32,000 | \$79,200 |

These costs do not include any salary increases for the officers who are now carrying

Footnote: firearms.

Eventually through natural attrition the plan is to recruit suitably trained officers, so that all officers eventually are armed.

Cost Estimate for Salary and Benefits of PSTF Recommendations (#1,3,4)

Cost Estimate for Salary and Benefits of District Safety Recommendations

| Recommendation #1: | Mid Range | <u>High Range</u> |
|---|-----------------|-------------------|
| Six new armed non-sworn officers at an estimated range 13 | | |
| | | |
| Three officers on day shift | \$273,513 - | \$304,677 |
| Three officers on swing shift | \$283,326 - | \$316,047 |
| | | |
| Recommendation #3: | | |
| One new safety officer for SCC graveyard shift range 9 | \$83,986 - | \$93,190 |
| | | |
| Two new16 hour/week officers for SCC weekend graveyard coverage (a) | \$33,758 - | \$33,758 |
| | | |
| One new dispatcher at SCC | \$77,713 - | \$85,956 |
| | | |
| Three new managers (Sergeant). 1 each at SAC, SCC & CEC. | \$215,069 - | \$286,703 |
| | | |
| Recommendation #4: | | |
| 19 hour/week Env. Safety & Em. Services | \$43,304 - | \$50,132 |
| | | |
| Total Estimated Salary and Benefit Cost per year. | \$1, 010, 669 - | \$1,086,663 |
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Questions?